

CASE STUDY

Briskon Intranet for world's leading Voluntary Food Retail Chain

The Client

85 years old, one of the world's largest retail chains with more than 2500 stores in 44 countries. Its India division has more than 1200 employees with 17 hypermarkets. One of the very rapidly growing organizations with a commitment of delivering farm-fresh products and groceries always below MRP and great customer buying experience.



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Business Situation

Our client has 17 stores across 9 cities in India. Employees ranges from top management to floor-based sales personnel. It becomes difficult to engage the employees from head office. For any kind of communication, the dependence was either phone or email. Handling the records of communication was a nightmare. They approached us for a solution for better corporate communication and deep employee engagement. They were in a need of centralized tool which can be managed from head office and can record every bit of communication.

The Challenges

There was a local WordPress based system listing all the important docs and policies. This system was consumed by only corporate office and was not able to track the login, share a document, manage data, manage application and other employee information. The existing system was merely a static website and was able to provide information to only one office.

The Solution

The solution was built using Briskon's Intranet framework govern by many levels of users and its hierarchy which will make it super easy for employee to login from any part of the world any time. The system allowed employees to collaborate real time. Employees were able to see the task, check attendance, apply for leave, check balance leave, see holiday calendar, avail help desk, engage online for appraisal and many more.

Our framework provided a robust Employee Management System and acted as a must HR tool for the organization. The inbuilt time tracking system helped organization save time and engage employees tremendously.

As one of the most important features of sharing document, organization got empowered with capability of sharing important policies, documents, knowledge, interest, news & announcement real time.

Important features captured with our solution are:

- Integrate system with Existing RAMCO ERP
- Collaborate with all employees across supermarkets at different location
- Create new employee profile and enter its personal information
- Track and manage employee attendance time sheet & login time
- Perform leave management system online
- All employee details can be managed as active and inactive
- Exit settlement, asset management and records
- Reduces HR daily work, increase productivity, employee satisfaction, and a significant cost savings
- Update employees with human resource policies. news, events and announcements
- Travel Desk
- Performance Appraisal
- Plan and reporting as per the reporting hierarchy
- Create and update company holiday calendar, announce employee birthday's greetings
- Introduce & discuss new ideas, share views, documents & opinions through blog post

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The Benefits

The organization got benefited by managing different levels of users with respect to their information and action effectively.

- On a single click, employees are getting all the information regarding their responsibilities and plans
- Employee can access all the information related to the companies policies, knowledge management
- Great Collaboration among employees
- Complete Employee appraisal on time
- Employee loyalty increased towards the organization
- Various Employee Connect Widgets, associated with given intranet help all the employees to stay connected within the organization by wishing anniversary, sharing thoughts etc.
- Performance management and asset management monitoring can be done between different levels of employees
- User friendly blogging system to share employee thought within the organization
- HR can manage all the activities and monitor various employees performance using our advance intranet tools
- New HR processes enforcement
- Removal of printed Employee hand book

About Briskon

Founded in 2005, Briskon is a global software application development, mobile apps development, digital transformation and web development company operates from Dallas, Texas and Bangalore.

Briskon is a highly process driven organization with extensive experience of working with great companies. The young and vibrant team of Briskon consists of highly skilled managers, analysts, designers, developers and QA personnel, working together we deliver world-class quality products and solutions. Our unerring commitment to quality and continuous learning to stay abreast of the latest technologies enables us to consistently deliver customer delight.

Our approach extends our innovative technological capabilities to service clients across all domains. Briskon's solutions expand to cover the entire spectrum of IT, software products, digital transformation, digital marketing and professional services. In order to serve our clients more efficiently, Briskon has split its strategic business units into 3 distinct focus areas:

Solutions Engineering Group (SEG)
Professional Services Group (PSG)
Offshore Services & Support (OSS)

Contact us today for your IT needs and demo on our solutions

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